

Fair Participation: Special Case of Fair Division, or Something Else?

Pietro Speroni di Fenizio¹, Cyril Velikanov²

¹ CISUC, Department of Informatics Engineering, University of Coimbra,
Coimbra, Portugal
speroni@dei.uc.pt

² PoliTech Institute, 67 Saint Bernard St.,
Brussels 1060, Belgium
cvelikanov@gmail.com

en.wikipedia.org/wiki/E-Government

Log in / create account

Article Discussion Read Edit View history Search

e-Government

From Wikipedia, the free encyclopedia

This article is written like an advertisement. Please help rewrite this article from a neutral point of view. For blatant advertising that would require a fundamental rewrite to become encyclopedic, use {{divergence}} to mark for speedy deletion. (September 2010)

This article may be too long to read and navigate comfortably. Please consider splitting content into sub-articles and using this article for a summary of the key points of the subject. (September 2010)

e-Government (short for **electronic government**, also known as **e-gov**, **digital government**, **online government**, or **connected government**) is digital interaction between a government and citizens (G2C), government and businesses/commerce/Government-to-Religious Movements/Church (G2R), Government-to-Households (G2H). This digital interaction consists of governance, information and communication technology (ICT), business process re-engineering (BPR), and **e-citizen** at all levels of government (city, state/province, national, and international).

Essentially, the term e-Government or also known as Digital Government, refers to how government utilized IT, ICT and other telecommunication technologies, to enhance the efficiency and effectiveness in the public sector' (Jeong, 2007).

Contents [hide]

- Examples of e-Government and e-Governance
- Delivery models and activities of e-Government
- Non-internet e-Government
- Potential benefits and risks of e-Government
 - Risks
 - Hyper-surveillance
 - Cost
 - Inaccessibility
 - False sense of transparency and accountability
 - Benefits
 - Democratization
 - Environmental bonuses
 - Speed, efficiency, and convenience
 - Public approval

Article Discussion

Revision history of E-Government

From Wikipedia, the free encyclopedia

View logs for this page

Browse history

From year (and earlier): From month (and earlier): all Tag filter:

For any version listed below, click on its date to view it. For more help, see [Help:Page history](#).

External tools: [Revision history statistics](#) • [Contributors](#) • [Revision history search](#)

(cur) = difference from current version, (prev) = difference from preceding version, m = (latest | earliest) View (newer 50 | older 50) (20 | 50 | 100 | 250 | 500)

[Compare selected revisions](#)

• (cur prev)	12:58, 23 April 2011	61.245.172.6 (talk)	(34,669 bytes)	(undo)
• (cur prev)	04:40, 14 April 2011	Taryx (talk contribs)	(34,669 bytes)	(undo)
• (cur prev)	04:40, 14 April 2011	Taryx (talk contribs)	(42,088 bytes)	(undo)
• (cur prev)	20:11, 3 March 2011	121.246.33.27 (talk)	(42,874 bytes)	(undo)
• (cur prev)	13:05, 27 February 2011	141.241.241.230 (talk)	(42,781 bytes)	(undo)
• (cur prev)	22:41, 19 February 2011	AlphisheksingWIKI (talk contribs)	(42,400 bytes)	(undo)
• (cur prev)	08:37, 16 February 2011	41.146.151.190 (talk)	(42,360 bytes)	(undo)
• (cur prev)	08:36, 16 February 2011	41.146.151.190 (talk)	(42,285 bytes)	(undo)
• (cur prev)	08:24, 16 February 2011	41.146.151.190 (talk)	(41,564 bytes)	(undo)
• (cur prev)	08:22, 16 February 2011	41.146.151.190 (talk)	(41,466 bytes)	(undo)
• (cur prev)	13:48, 9 February 2011	Mikaymizashi (talk contribs)	m (41,377 bytes)	(undo)
• (cur prev)	13:47, 9 February 2011	Mikaymizashi (talk contribs)	m (41,378 bytes)	(undo)
• (cur prev)	00:16, 7 February 2011	Klausobert (talk contribs)	(41,375 bytes)	(undo)
• (cur prev)	14:07, 2 February 2011	ElectronTechnology (talk contribs)	m (41,375 bytes)	(undo)
• (cur prev)	12:26, 2 February 2011	A1305 (talk contribs)	(41,694 bytes)	(undo)
• (cur prev)	06:46, 27 January 2011	WikitanvirBot (talk contribs)	m (41,387 bytes)	(undo)
• (cur prev)	07:05, 25 January 2011	203.109.80.140 (talk)	(41,376 bytes)	(undo)
• (cur prev)	15:29, 10 January 2011	78.154.110.62 (talk)	(41,441 bytes)	(undo)
• (cur prev)	19:32, 27 December 2010	Beofficial (talk contribs)	m (41,303 bytes)	(undo)



General Feedback

← Home

How can we make the UserVoice platform better?

I suggest you...

Enter your idea...

Hot Top **New Ideas** Accepted Closed Category

1

votes

Vote

iPhone App for both helpdesk and feedback

You should have an iPhone app for both the Helpdesk and Feedback application.

The helpdesk would notify the support team (whom ever has an iPhone and connected to the support site) of a question and they could do a quick response.

Feedback would notify that there has been new feedback left.

0 comments · Widget

3

votes

Vote

White-Label for full-service and aliasing urls for both.

You should make the full-service option 'white-labeled' and have aliased urls for both feedback and helpdesk. If that was possible I'd purchase, that's what is holding me back.

example:

feedback.mysite.com for feedback (with no userservice branding anywhere)
help.mysite.com for helpdesk (with no userservice branding anywhere)

A fully customizable look, so it's fully integrated within my site.

0 comments · Integrations

3

Have the url maskable

4

votes

Vote

Let us link directly to Knowledge Base articles from our website

I need to be able to link directly to KB articles from my website. For example, I keep things like "Privacy Policy" and "How do I delete my account?" as a KB article but I must also have a link to these documents at various places on my website.

I'd like a tiny bit of javascript that lets me open up the widget direct to a specific KB article. This will prevent me from having to mirror the information in two places.

0 comments · Knowledge Base

1

vote

Vote

Create multi-user bundles

Many other SaaS companies have packages that include 5 or 10 users, and then you pay \$x per additional user until it becomes more economical to upgrade to the next package.

With a pay-per-user system, I find we're limiting our employees within the system and sharing logins by department, which makes the competitive joint system and avatars less applicable. I'd love to see multi-user bundles... \$49/mo for 5 people, \$89/mo for 10 people, and \$10 per additional user?

0 comments · Plans & Pricing

1

vote

Vote

Create separate ideas based on comments

Sometimes an idea thread gets off track. I'd like to be able to create a new idea based off of a comment from a user, so that I can keep the ideas separate.

0 comments · Idea Management

← Previous **1** 2 3 4 5 6 7 8 9 10 11 ... 38 39 Next →

General Feedback

← Home

How can we make the UserVoice platform better?

I suggest you...

Enter your idea...

Hot **Top Ideas** New Accepted Closed Category

1,088

votes

Vote

Return user their votes upon admin defined status update

Votes are only returned when a feature has been marked as completed, declined or deleted. Given our agile iterative development processes I would also like to be able to return users their votes when an idea is marked as planned or started. Completed to me means that a feature has been released to production. When I mark a feature as Planned that means that it has made it's way into a release plan and when I mark it as Started then that means our team is actively working on the feature in a sprint for an upcoming release.

PENDING REVIEW · 51 comments · Voting

838

votes

Vote

Allow users to add attachments

Pictures say more than a 1000 words. Allow users to attach screenshots with a request

46 comments · Users' Features

PENDING REVIEW · Anita Klose responded

This feature is available for admin's only. For more information please read our blog post <http://bit.ly/awd6t6> and/or log into your admin console.

712

votes

Vote

Make it easier for newer suggestions to rise in popularity

Right now the order in which suggestions are displayed is based solely on

116

votes

Vote

Show timestamp on ideas, comments and responses (for all users)

I know suggestions get tagged when they have been completed, started or etc... But it would be useful to have the time and date visible. It would provide a time reference.

You could see if people are happy with the implementation of a suggestion, or if they keep complaining.

27 comments · Users' Features

PENDING REVIEW · Joshua Buhl (UX Designer, UserVoice) responded

This is available in the Admin Console, but we recognize this particular idea to be about the end user Feedback Site interface.

There are several cases where site admins DON'T want users to see timestamps on content because it may make some ideas/responses appear stale. We don't want to make this yet another setting (whether to show dates or not).

We're keeping our eye on this one, and welcome your comments.

113

votes

Vote

Have "custom designed" available for Bronze and Silver accounts as well

It would be nice to have a consistent look and feel for the smaller accounts as well. Even companies with less than 10,000 votes might prefer a custom design. Or at least offer it for a fee...

PENDING REVIEW · 2 comments · Plans & Pricing

112

votes

Vote

Integrate notify.io for awesome notifications

notify.io is pre-alpha now, but will soon let users Streamline notifications to grow, annoy, email, twitter dm, and even webhooks. Integration is just a single HTTP post to a URL, for every notification!

1 comment · Integrations

← Previous **1** 2 3 4 5 6 7 8 9 10 11 ... 38 39 Next →

New Ideas

Hot Ideas

Top Ideas

General Feedback

← Home

How can we make the UserVoice platform better?

I suggest you...

Enter your idea...

Hot Top **New Ideas** Accepted Closed Category

1 votes

Vote

iPhone App for both helpdesk and feedback

You should have an iPhone app for both the Helpdesk and Feedback application.

The helpdesk would notify the support team (whom ever has an iPhone and connected to the support site) of a question and they could do a quick response.

Feedback would notify that there has been new feedback left.

0 comments · Widget

3 votes

Vote

White-Label for full-service and aliasing urls for both.

You should make the full-service option 'white-labeled' and have aliased urls for both feedback and helpdesk. If that was possible I'd purchase, that's what is holding me back.

example:
feedback.mysite.com for feedback (with no uservoice branding anywhere)
help.mysite.com for helpdesk (with no uservoice branding anywhere)

A fully customizable look, so it's fully integrated within my site.

0 comments · Integrations

3 votes

Have the url maskable

General Feedback

← Home

How can we make the UserVoice platform better?

I suggest you...

Enter your idea...

Hot Ideas Top New Accepted Closed Category

70 votes

Vote

Make forum URLs simpler

Current forum URLs are really ugly, meaning it's very difficult for me to say "please leave us feedback at [URL]" because I can't remember the URL. Would be nice if the URLs were more like "subdomain.uservoice.com/iphone" or "subdomain.uservoice.com/forums/iphone".

1 comment · Web Interface (Subdomains)

170 votes

Vote

Periodically increase number of votes available

A site whose feedback forum I was actively using a few months ago is really slow at responding to any ideas presented there. As a result, I and many others quickly ran out of votes as they are virtually never returned, yet we'd like to keep supporting the ideas we support. There may be new good ideas there but what's the point in reading them when you cannot vote or have to juggle with the available votes?

So, my suggestion is that the system should periodically increase the number of votes a user has at their disposal. This could be... [more](#)

5 comments · Voting

28 votes

Vote

Automatically update ticket counts

When a ticket comes in, I have to manually hit the refresh button or navigate to a category (Everyone else, Unassigned, etc), in order for the ticket counts to update.

General Feedback

← Home

How can we make the UserVoice platform better?

I suggest you...

Enter your idea...

Hot **Top Ideas** New Accepted Closed Category

1,088 votes

Vote

Return user their votes upon admin defined status update

Votes are only returned when a feature has been marked as completed, declined or deleted. Given our agile iterative development processes I would also like to be able to return users their votes when an idea is marked as planned or started. Completed to me means that a feature has been released to production. When I mark a feature as Planned that means that it has made it's way into a release plan and when I mark it as Started then that means our team is actively working on the feature in a sprint for an upcoming release.

UNDER REVIEW 51 comments · Voting

838 votes

Vote

Allow users to add attachments

Pictures say more than a 1000 words. Allow users to attach screenshots with a request

46 comments · Users' features

UNDER REVIEW Anita Klose responded

This feature is available for admin's only. For more information please read our blog post <http://bit.ly/aw5r5f6> and/or log into your admin console.

712 votes

Vote

Make it easier for newer suggestions to rise in popularity

Right now the order in which suggestions are displayed is based solely on

Opengov

Transparency Principles

<http://www.mixedink.com/#/Opengov/Transparencyprinciples>

During the Discussion Phase, many of you suggested potential principles that might guide the design and implementation of transparency in government, as well as ways of thinking about those principles. Now we would like you to describe concisely what that set of principles might be. Please write a draft that recommends a set of principles, in whole or in part, for the effective implementation of transparency in government. Each principle should be concise - no more than 4 or 5 sentences to describe the idea, though you may include

Completed

Start: Jun 22, 2009
End: Jul 7, 2009

0 Contributors
0 Texts
0 Ratings

Transparency Definition

<http://www.mixedink.com/#/Opengov/Transparencydefinition>

The Challenge: How should we define the meaning and goals of transparent data and transparent operations? How should government prioritize among different principles?

What We've Heard from You: During the Discussion Phase, many of you suggested potential principles that might guide the design and implementation of transparency in government, as well as ways of thinking about those principles. Now we would like you to

Completed

Start: Jun 22, 2009
End: Jul 7, 2009

54 Contributors
24 Texts
184 Ratings

Institutionalizing Transparency in Government

<http://www.mixedink.com/#/Opengov/Institutionalizingtransparency>

The Challenge: How do we institutionalize transparency across all government agencies and establish structures to ensure thoughtful and considered progress toward transparency?

What We've Heard from You: During the Discussion Phase, you provided some excellent comments for ensuring long term transparency, from proposing a transparency officer

Completed

Start: Jun 22, 2009
End: Jul 7, 2009

39 Contributors
15 Texts
117 Ratings

Strategies for More Open Government

<http://www.mixedink.com/#/Opengov/TransparencyStrategies>

- Who is being directed to do something? (e.g. All agencies must)
- What is the institution being directed to do?
- Why is it important that they do so?

Completed

Start: Jun 22, 2009
End: Jul 7, 2009

110 Contributors
23 Texts
280 Ratings

[reshuffle](#) [recent](#) [highest rated](#) [most rated](#)

[flagged](#)



[SIGN UP](#) [LOGIN](#)

[Info](#) [Final Version](#) [Browse](#)

Strategies for More Open Government

Browse

Enter Search Text Here

Search

[reshuffle](#) [recent](#) [highest rated](#) [most rated](#)

[flagged](#)

Federal Whistleblower Protection

June 24, 2009

63

[MakeItSafe](#)

4

Transparency in Agency Meetings

June 25, 2009

30

[Tdonaghy](#)

0

Reforming Agency Media Policies

June 28, 2009

24

[Tdonaghy](#)

0

Reforming Agency Publication Policies

June 28, 2009

27

[Tdonaghy](#) [Myronrader](#)

2

Remove influence of money from governing

June 23, 2009

19

[Jon](#) [Myronrader](#)

3

Open Checkbook

June 23, 2009

9

[BillDrissel](#)

1

1 2 3 4 >

Rate: Federal Whistleblower Protection

[show authors](#) [edit this](#) [add to notes](#) [comment](#) [report](#)

Whistleblower protection is the lifeblood for any credible government transparency campaign, and therefore we need President Obama to support the policy on which he campaigned - swift passage of a federal whistleblower protection law that provides universal coverage enforced by full court access, including a jury trial.

Congress has recognized that federal employees who report waste, fraud and abuse in government need legal protections if they are retaliated against, which is why it has unanimously passed whistleblower protection legislation three times. However, each time the law not only failed to protect, but ended up creating far more retaliation victims than it helped.

In each instance, the cause was weak due process enforcement through hostile administrative or limited judicial review. Since 1999 Congress has been trying to pass credible rights that eliminate these fatal loopholes. After seven hearings, eight committee approvals, four unanimous House or Senate votes, constant veto threats and consistent frustration due to procedural objections or secret holds, the legislation now has a new lease on life.

Congress is once again seriously considering bipartisan whistleblower protections for federal workers, demonstrated by recent Senate and House hearings on the Whistleblower Protection Enhancement Act of 2009. While there is a consensus for "best practices" reform on most points between the House and the Senate, two critical issues have not been reconciled. Unlike the House bill (HR 1507), the Senate bill (S. 372) - 1) does not provide due process through jury trials in federal court to enforce the free speech rights on paper; and 2) excludes FBI and intelligence agency workers from protection.

The Make It Safe Coalition strongly recommends the House bill. The overwhelming lesson of the last 30 years is that when an individual federal worker challenges government misconduct, there is no chance for justice without full access to court.

Similarly, the Coalition believes that the public benefits if the law permits FBI and intelligence whistleblowers to make disclosures within the proper channels, as the House bill provides. Whether the issue is vulnerability to terrorism, human rights



63 Ratings: Rate to help choose the top version



USUAL BIAS

- Authors with more time.
- Authors with a wider social network.
- Authors who write their proposal before.



DESIGNING A FAIR SYSTEM

WHAT DOES FAIR MEAN?

- A proposals should only be evaluated by its content
- A proposal should NOT be evaluated by:
 - The size of the social network of the author
 - The amount of free time of the author
 - The wealth of the author (or of the supporters)
 - When was the proposal presented
- Positive feedback mechanism should not be employed
- The result should not be random

DESIGNING A FAIR SYSTEM

WHY ARE SYSTEMS UNFAIR?

- Positive feedback look good
(makes a website look popular)
- It is better to have a good-enough very-popular proposal than pick the best proposal, but with only less votes
- It's hard work to make a fair system
- Permitting people to use their social network works as a form of advertisement

DESIGNING A FAIR SYSTEM

**MAKING THE AUTHOR
SOCIAL NETWORK
IRRELEVANT**

DESIGNING A FAIR SYSTEM

COULD THE SOCIAL NETWORK BE GOOD?

- People with a social network have it for a reason
- The social network only works partially when you advertise on something that is not your field

DESIGNING A FAIR SYSTEM

COULD THE SOCIAL NETWORK BE GOOD?

- People with a social network have it for a reason
- The social network only works partially when you advertise on something that is not your field

Tim O'Reilly Twitter Followers: 1'459'780

Pietro Speroni twitter Followers 480

**Tim has 3041.2 times more
influence than Pietro**

DESIGNING A FAIR SYSTEM

COULD THE SOCIAL NETWORK BE GOOD?

- People with a social network have it for a reason
- The social network only works partially when you advertise on something that is not your field
- How do you make sure that the weight of the social network balances the actual extra probability of having a good idea?

Tim O'Reilly Twitter Followers: 1'459'780

Pietro Speroni twitter Followers 480

**Tim has 3041.2 times more
influence than Pietro**

DESIGNING A FAIR SYSTEM

COULD THE SOCIAL NETWORK BE GOOD?

- People with a social network have it for a reason
- The social network only works partially when you advertise on something that is not your field
- How do you make sure that the weight of the social network balances the actual extra probability of having a good idea?

Tim O'Reilly Twitter Followers: 1'459'780

Pietro Speroni twitter Followers 480

**Tim has 3041.2 times more
influence than Pietro**

DESIGNING A FAIR SYSTEM

COULD THE SOCIAL NETWORK BE GOOD?

- People with a social network have it for a reason
- The social network only works partially when you advertise on something that is not your field
- How do you make sure that the weight of the social network balances the actual extra probability of having a good idea?

LAZY THINKING

DESIGNING A FAIR SYSTEM

COULD THE SOCIAL NETWORK BE GOOD?

- People with a social network have it for a reason
- The social network only works partially when you advertise on something that is not your field
- How do you make sure that the weight of the social network balances the actual extra probability of having a good idea?

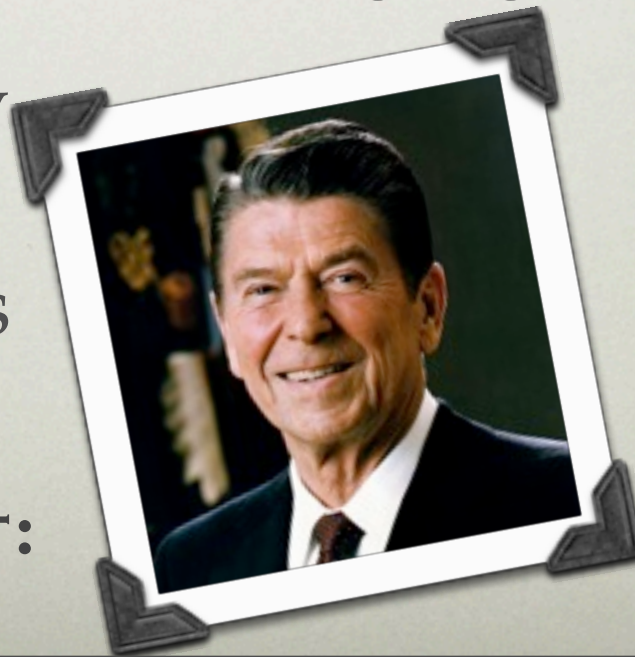
LAZY THINKING

DESIGNING A FAIR SYSTEM

COULD THE SOCIAL NETWORK BE GOOD?

- People with a social network have it for a reason
- The social network only works partially when you advertise on something that is not your field
- How do you make sure that the weight of the social network balances the actual extra probability of having a good idea?

LAZY THINKING



MAYBE... YET:

DESIGNING A FAIR SYSTEM

MAKING THE AUTHOR SOCIAL NETWORK IRRELEVANT

- There should be no way for people to send a URL to invite friends to support their proposal.
- During the voting stage:
 - The name of the author should not be seen.
- **NOTE:** the author can still be discovered... after.
- A URL can be added if it does not permit to vote.

DESIGNING A FAIR SYSTEM

THE FAUSTIAN PACT:

MAKING THE AUTHOR SOCIAL NETWORK IRRELEVANT

- There should be no way for people to send a URL to invite friends to support their proposal.

WHY ARE SYSTEMS UNFAIR?

- Permitting people to use their social network works as a form of advertisement.

DESIGNING A FAIR SYSTEM

INDEPENDENCE FROM AUTHOR AMOUNT OF FREE TIME

- There are only few actions that can be done. Then the person needs to move on
- It's OK if people use their free time to write better proposals
- Good examples:
 - Online Polls
 - slashdot

DESIGNING A FAIR SYSTEM

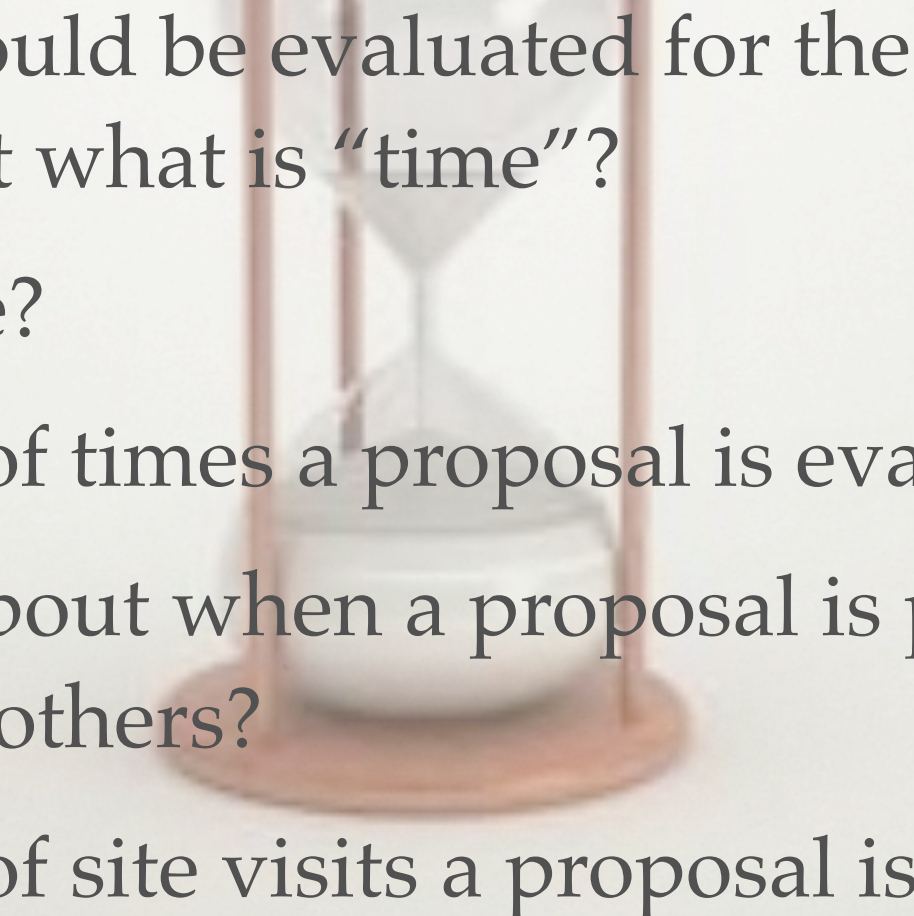
AVOIDING POSITIVE FEEDBACK MECHANISM

- No possibilities to vote for proposals in the same place where you see the results.
- The number of votes of a proposal should not be shown when voting¹.

¹people tend to vote for a candidate if they think it will win

DESIGNING A FAIR SYSTEM

IRRELEVANCE OF THE TIME OF PRESENTATION OF THE PROPOSAL

- 
- Proposals should be evaluated for the same amount of “time”. But what is “time”?
 - Real Time?
 - Number of times a proposal is evaluated?
 - What about when a proposal is presented among others?
 - Number of site visits a proposal is evaluated for?

DESIGNING A FAIR SYSTEM

THE RESULT SHOULD NOT BE RANDOM

**RUNNING THE WHOLE EVALUATION TWICE
SHOULD BRING SIMILAR RESULTS**

- Evaluation changes because of:
 - The **order** on which proposals are presented.
 - The **position** in the page.
 - The **other proposals** present in the page.
 - The **number of times** a proposal is presented
- **But we have the control of all this!**

DESIGNING A FAIR SYSTEM

AND OF COURSE...

- It should be a “good” website:
 - It should be able to scale up
 - It should be user friendly
 - It should permit to people to build on past results (it is “collaborative”).
- All this while not sacrificing fairness

DESIGNING A FAIR SYSTEM

FAIR COLLABORATION VS FAIR DIVISION

- Is Fair Collaboration a special case of Fair Division?
- Yes! We are effectively dividing the user attention span over the possible user creative ideas
- Fair Division is full of creative ideas. Maybe we need that sort of creativity over here too.

DESIGNING A FAIR SYSTEM

CONCLUSIONS

- Such website has not been done, yet.
- We believe it is possible to build such website.
- Suggestions are welcome :-)
(specially creative suggestions)